

# ANT-37500 series decoder – front panel factory reset

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## Overview

To reset the ANT-37500 the process using the front panel button is

1. Connect ALL connections (HDMI, Ethernet and power)
2. Apply power
3. Front panel LED will flash - step 4. NOW
4. Press and hold down the button
5. After the LED has turned red release the button.
6. The ANT-37500 will execute a factory reset and reboot.
7. The access IP address is now 192.168.0.222, the username & password are admin and admin

**NOTE** the ANT-37500 decoder will now be in the grid mode 2x2. This may not be the correct setting for variants of the ANT-37500 series decoders. Please refer to the relevant documentation for the exact model you have. Examples are currently ANT-37500, ANT-37500W, ANT-37500D.

For further help and advice please contact Antrica on:  
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## Document info

Version	date	author	Comments
0.1	24-Nov-23	David M	Initial draft
0.2	8-Dec-23	David M	Added generalized 37500 series comments

## 1. "Front" / push button factory reset

The ANT-37500 can be factory reset by using the small button on the front panel, as shown in Figure 1.

Figure 1 : ANT-37500 "front" panel



### 1.1. Instruction for push button factory reset

1. Connect ALL connections (HDMI, Ethernet and power)
2. Apply power
3. Front panel LED will be off – **wait**
4. Front panel LED will be on permanently with a blue colour - **wait**
5. Front panel LED will flash blue - step 6. NOW
6. During the time the blue LED is flashing, press and hold down the front button, this button is small and recessed so not easy to press in.
7. After the LED has turned red release the front button. **Release as soon as the LED is red,** do not wait.
8. The ANT-37500 will execute a factory reset – see Figure 2 for image seen on HDMI.
9. When the reset is complete, see Figure 3, the ANT-37500 will self-reboot. No intervention is required.
10. The ANT-37500 will restart in the default grid mode of 2x2, see Figure 4
11. The access IP address is now 192.168.0.222,
12. The username and password are now the default values of admin and admin

Figure 2 : ANT-37500 during factory reset

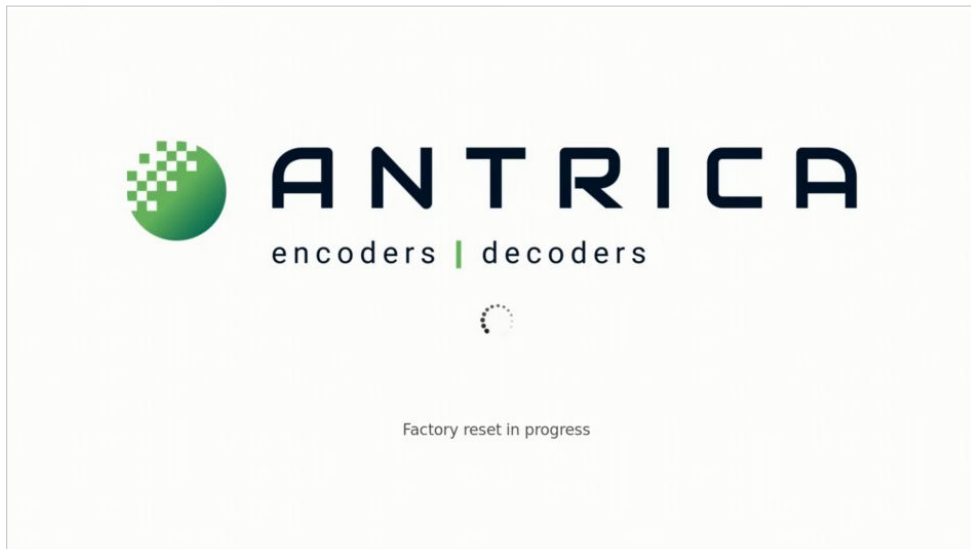


Figure 3 : ANT-37500 when reset is complete

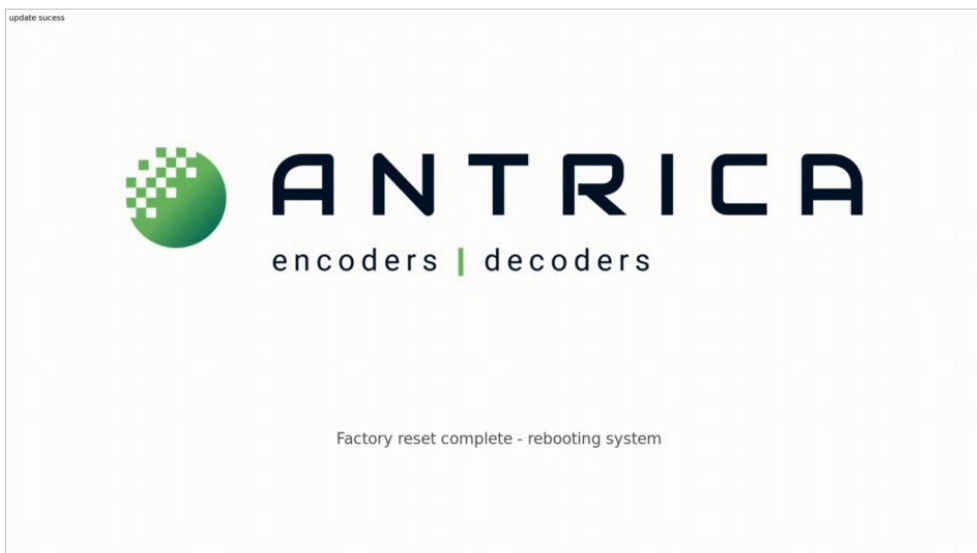


Figure 4 : ANT-37500 in factory reset mode

