

# ANT-37500 decoder – update to align MAC addresses

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**Please note the ANT-37500 will function correctly as it is.**

Due a production issue, the physical MAC address and the MAC address shown in the NETWORK webpage are the same but different from the value shown on the printed on the labels on the base of the ANT-37500 and that shown in the information banner on the HDMI monitor.

## 1. Download “correction” file

To correct this a small update file has been created. The file is called “update-mac-address-sw.img” and can be found in the folder [https://downloads.antrica.com/Decoders/ANT-37500/Firmware/Current%20Firmware/ANT-37500\\_MAC\\_Address\\_Correction/](https://downloads.antrica.com/Decoders/ANT-37500/Firmware/Current%20Firmware/ANT-37500_MAC_Address_Correction/)

Or

1. go to the Antica website <https://www.antrica.com/>
2. click DOWNLOADS at the top of the screen
3. Scroll down and click “VIDEO DECODERS”
4. Scroll down, find and click “ANT-37500”
5. Click “FIRMWARE”
6. Click “CURENT FIRMWARE”
7. Click “ANT-37500\_MAC\_Address\_Correction”
8. Click “update-mac-address-sw.img” and it will be downloaded to your download’s location

## 2. Install “correction” file

- A. Access the ANT-37500’s webpage
- B. Login
- C. Goto SYSTEM webpage
- D. From the “System update” section “Choose File” and select the downloaded “update-mac-address-sw.img” file
- E. Click “LOAD UPDATE”
- F. The ANT-37500 will update and reboot.

When the ANT-37500 returns after the reboot, all the MAC addresses will be the same and the value will be as shown on the label on the base of the ANT-37500

For further help and advice please contact Antrica on:  
Email: [support@antrica.com](mailto:support@antrica.com)  
Phone: +44 1628 626098, during UK office hours, and ask for technical support

## Document info

Version	date	author	Comments
0.1	23-Jun-25	David M	Initial draft