

# Clear Browser cache for a single IP address

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After some firmware updates the webpage will not display correctly and a browser cache clear is required.

This guide is quick way to clear the browser cache for single IP address.

For further help and advice please contact Antrica on:  
Email: [support@antrica.com](mailto:support@antrica.com)  
Phone: +44 1628 626098, during UK office hours, and ask for technical support

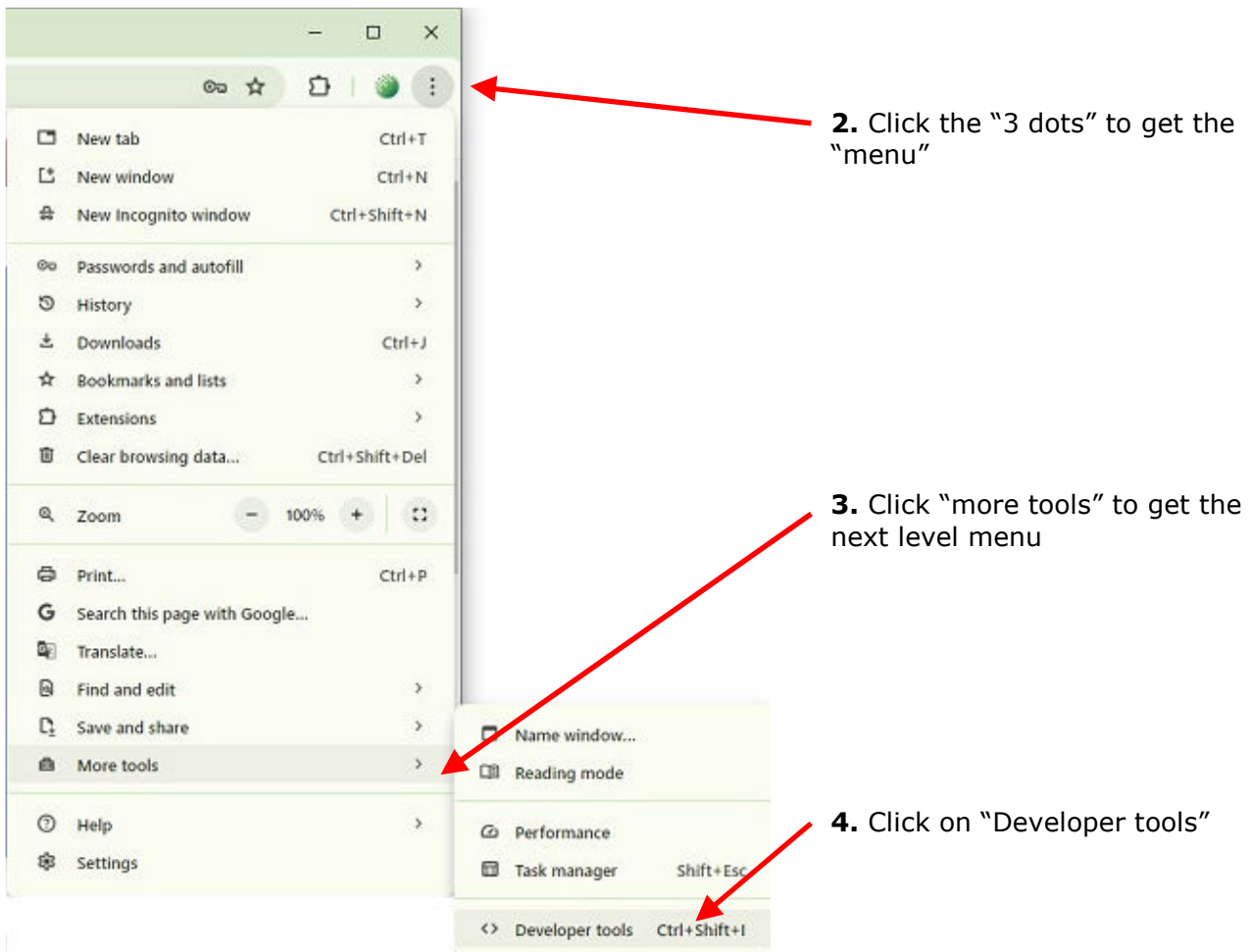
## Document info

Version	date	author	Comments
0.1	5-Jun-24	David M	Initial draft – chrome + MS Edge

# 1. Chrome

1. View webpage of device, by inputting it's IP address into the Address bar.

Figure 1 : Chrome turn on "Developer Tools"



The "Developers" panel will open. It's position, size or content is NOT important.

Figure 2 : Chrome "Developer tools" enabled

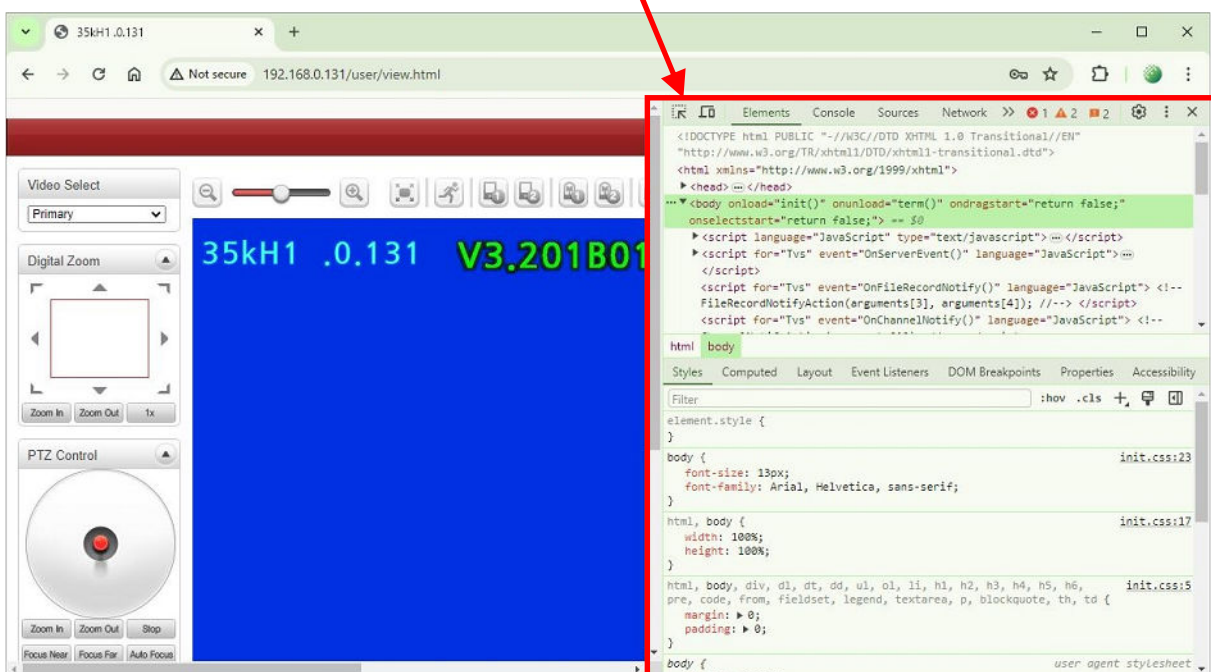
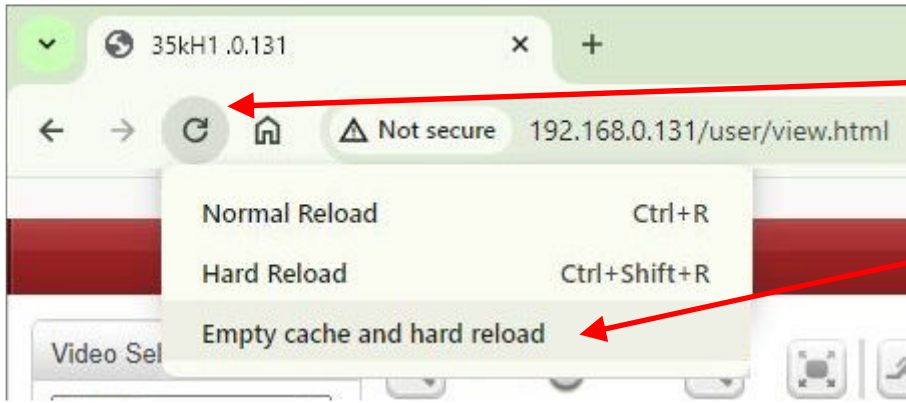


Figure 3 : Chrome from "reload" button select clear cache



5. From the "reload" button, **right click** and 3 options appear.

6. Select the "Empty cache and hard reload"

**Chrome's browser cache for the single IP address will be cleared and the webpage will be reloaded.**

7. Close the Developers tools and continue to use webpage for Antrica product

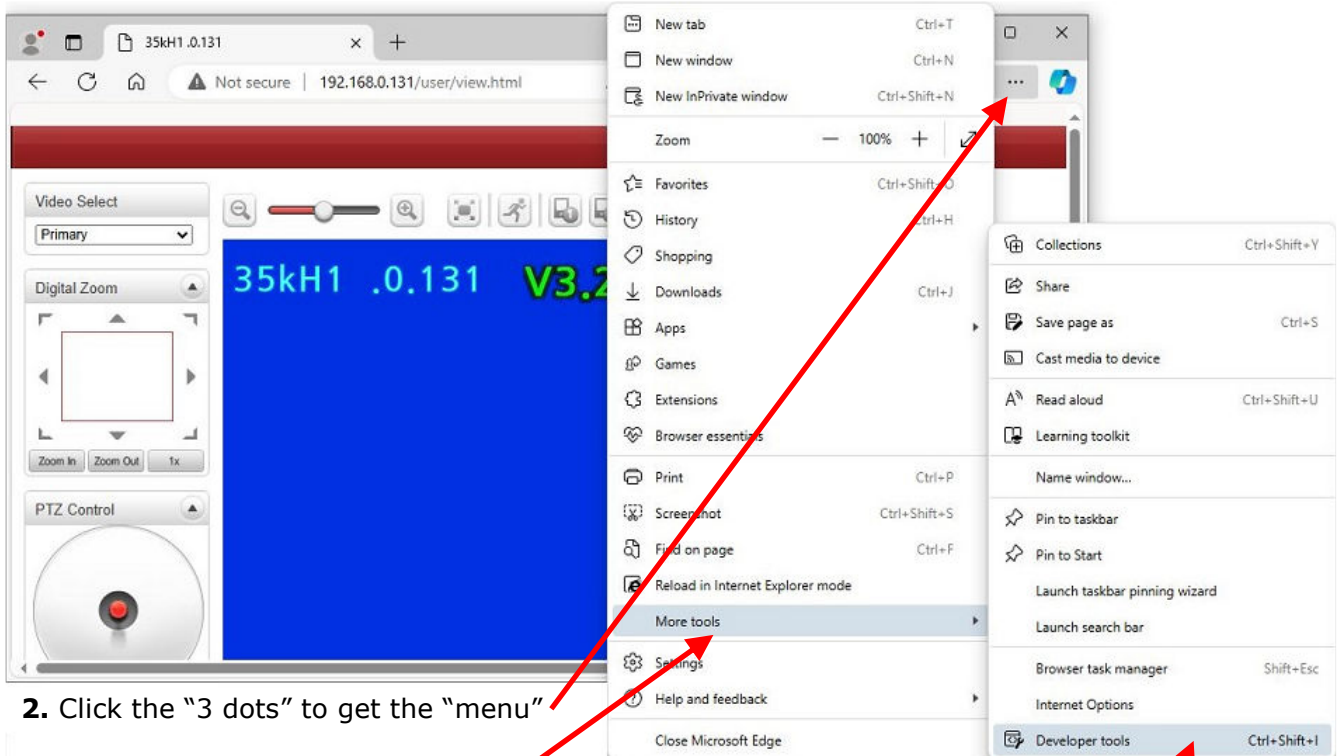
Figure 4 : Chrome close "Developer tools"



## 2. MS Edge

1. View webpage of device, by inputting it's IP address into the Address bar.

Figure 5 : MS Edge turn on "Developer Tools"



2. Click the "3 dots" to get the "menu"

3. Click "more tools" to get the next level menu

4. Click on "Developer tools"

The "Developers" panel will open. It's position, size or content is NOT important.

Figure 6 : MS Edge "Developer tools" enabled

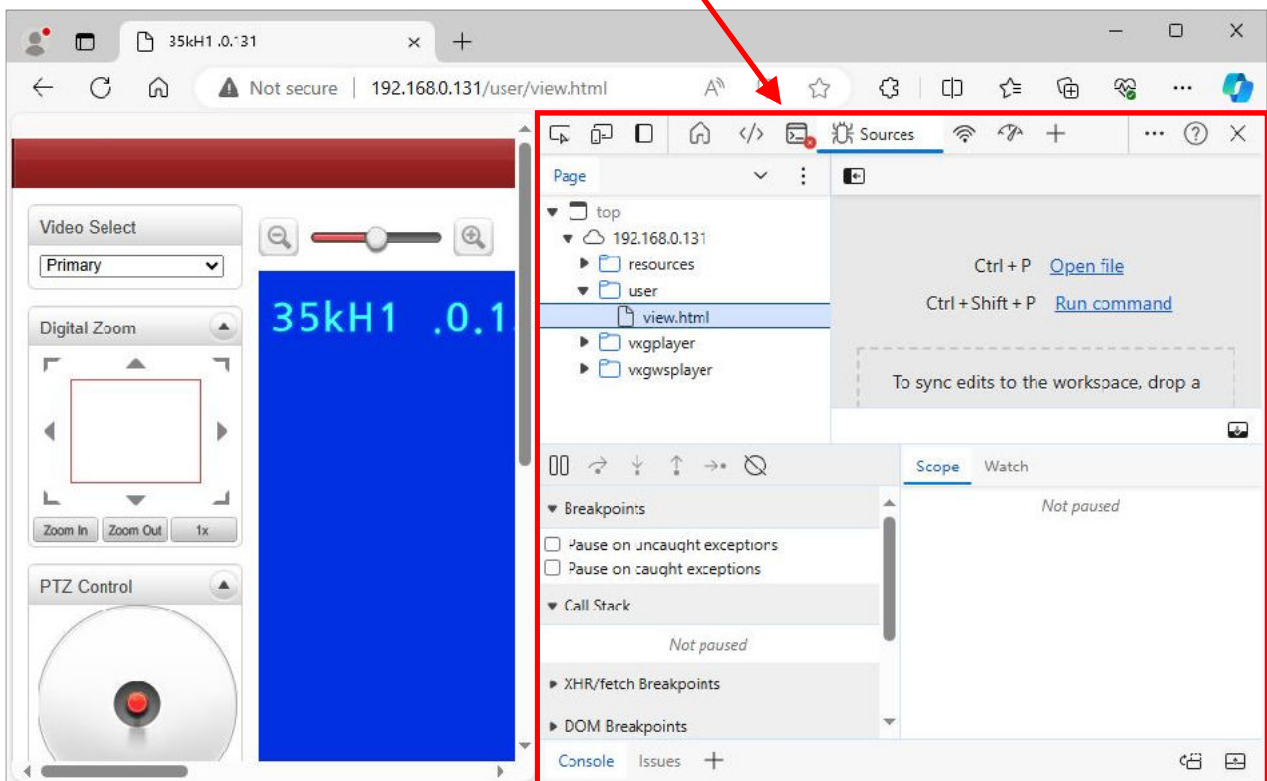
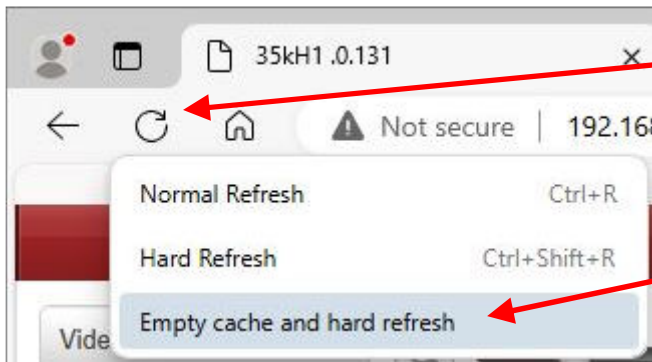


Figure 7 : MS Edge from "reload" button select clear cache



5. From the "reload" button, **right click** and 3 options appear.

6. Select the "Empty cache and hard reload"

**MS Edge browser cache for the single IP address will be cleared and the webpage will be reloaded.**

7. Close the Developers tools and continue to use webpage for Antrica product

Figure 8 : MS Edge close "Developer tools"

